

NEW MEXICO STATE LIBRARY

1209 Camino Carlos Rey, Santa Fe, NM 87507 | nmstatelibrary.org | (505) 476-9700
A Division of the Department of Cultural Affairs

New Mexico State Library Commission January 27, 2023 State Library Report

ADMINISTRATION

Eli Guinnee, State Librarian

Kate Alderete, Deputy State Librarian

Fiscal

Our accounting office has been working diligently to create Purchase Orders for the second half of the year. This year is what we call a 50/50 year; by statute we cannot spend more than 50% of our funding before January 1. We are working towards adding a federally funded accounting position to manage our extensive federal programs. This includes a new \$890k USDA grant to support distance learning and telemedicine that will start in the coming months.

The State Library is finalizing our reports on FY21 LSTA (federal) funding (\$1.63M). We manage LSTA funds yearly, providing interim and final financial reports as well as final program reports on all LSTA funded activities. More on this program can be found at <https://www.ims.gov/grants/grants-state/state-profiles/new-mexico>.

The 2023 Legislative Session began on January 17. The State Library is seeking funding for the Rural Library Endowment (\$15M), the single largest budget request from the Department of Cultural Affairs, and would be added to the \$13M principal currently in the fund. We also helped coordinate and are supporting a tax law change to provide an exemption for eMaterials purchased by libraries for public use (SB 147). Our current Fiscal Year budget is (in thousands of dollars) 4076.9 The Executive Budget includes a small increase in State Library funds to cover inflationary costs 4157.4 and the Legislative Finance Committee budget is at 4206.9. We anticipate a bill to request for National History Day funding, which we will support.

Personnel

We recently completed a revamp of our website. As part of that process we are working to reclassify a technical services position to include webmaster duties. We have reclassified a Library for the Blind and Print Disabled technician position to a higher level management analyst position, which will have new duties of volunteer coordination and reader experience. This position will help us maximize our use of new technologies to improve patron experience and access to localized content. The two reclassification efforts will help us improve the consistency and usability of library resources.

Programs

The Admin team is supporting a number of new initiatives. As well as the forthcoming USDA funded programs, we have implemented statewide eBooks through the Palace Project, and statewide New York Times access. We recently wrapped up a year-long IMLS-funded Social

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Wellbeing Tools in Action program which funded 15 libraries to work with a mentor to guide them through the free tools on www.rurallibraries.org. And we just kicked off a two year IMLS-funded Libraries as Launchpads program, which takes an entrepreneur support co-founded by NMSL to libraries across the country, fulfilling our goal of being a national leader in supporting local economic development through local libraries and library branches. In both of these projects, which are partnerships with the State Library Foundation, we are demonstrating our strong belief that libraries are perfectly positioned to support their community's resilience and sustainability.

Within the Department of Cultural Affairs, the State Library continues to lead efforts to improve educational outreach in all areas of the state, coordinating DCA-wide accessibility improvements, activity kit distribution, and coloring books among others. Once again, we will be partnering with NMArts and other DCA divisions to create a coloring book featuring NM Artists, as well as the State Poet Laureate. These will be widely distributed to libraries.

Strategic Plans

At the end of December our Strategic Plan 2020-2022 expired. Below we have included an update on our progress towards the goals and objectives named in the plan. Some we completed with flying colors, some became difficult to complete or less of a priority due to conditions outside our control (especially pandemic restrictions), and some we did not quite complete but still want to work on in the coming months and years. Deputy State Librarian Kate Alderete is leading Strategic Planning for FY24- FY26 (starting July 1, 2023). This plan will be presented to the Commission for approval.

DEVELOPMENT BUREAU

Dale Savage, Bureau Chief

Library Development continues to administer State Grants in Aid (SGIA) funds. After checking FY22 public library Annual Reports for eligibility and resolving waiver requests, it was determined that 93 of the 98 public and tribal libraries were eligible to share in \$1,090,000 in grants—an increase from previous years' funding. Per library allocations may be viewed at <https://nmstatelibrary.org/wp-content/uploads/FY23-State-Aid-Allocations-for-Website.pdf>.

The 2018 GO Bond still has about \$92,000 remaining to be spent before June 30, 2023. Of that amount about \$40,000 was allocated to Torreon which has not been in operation for the last 2 years. That amount will revert to the state.

The 2020 public library GO Bond was issued at a total of \$2,776,266.96. Of that amount, about 7% or \$213,470.52 has already been spent. The 2020 tribal library GO Bond authorized \$498,000. None of it has been spent yet.

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Nambe, Picuris, and Taos have taken initial steps to establish tribal libraries in their pueblos using available funding from the recent Senate Bill 377 which provided funding for after school and summer programs in tribal libraries.

All 18 eligible tribal libraries have applied for the FY23 Tribal Libraries Program grant and will be awarded \$5,333 per library.

The Navajo Nation was awarded \$300,000 in an SB377 grant. The deadline for expending those funds is June 30, 2023 per the enabling legislation. Likewise, the Navajo Nation was awarded \$445,000 in an ARPA grant, but had not been able to sign the grant agreement so we are working to assist in making purchase on their behalf towards establishing Chapter House branch libraries.

In the fall of 2022 Kelly McCabe, Youth Services Coordinator, Cassandra Osterloh, & Carmelita Aragon led a series of Summer Reading Program workshops at various locations in central, west, southwestern, and southeastern New Mexico.

As an Early Childhood Literacy aid to public library staff and New Mexican parents, NMSL purchased and is providing Early Literacy Tip calendars for each month of 2023 in both English and Spanish. They may be viewed and downloaded at <https://my.nicheacademy.com/nmstate-staff/course/56792>.

On January 1, 2023, a new NMAC 4.5.10 Rural Libraries Endowment Grants went into effect and will govern the administration of the Rural Libraries Program funds generated by the endowment. Procedures are being finalized to get the funds from the Investment Council, and we expect that the first round of funding will be available late FY23 with a deadline to spend by the end of FY24.

PUBLIC SERVICES BUREAU

Lori Thornton, Bureau Chief

Public Services staff returned to work three days per week on July 6, 2022. The library re-opened to the public on August 2, 2022. The interlibrary loan/reference librarian position was filled in June 2022, which had been vacant since January 2021. We are currently recruiting for a Government Information Librarian. The person in that position was promoted to Public Services Supervisor in December 2022.

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Statistics FY 22

	July	August	September	October	November	December
Reference	353	461	464	409	391	412
Circulation	67	147	109	141	178	96
Interlibrary Loan	357	323	353	312	263	238
Computers	0	16	81	55	57	75
Gate (half)	0	390	186	270	325	234
TOTAL	777	1337	1193	1187	1214	1055

	January	February	March	April	May	June
Reference	364	392	490	455	505	482
Circulation	149	129	201	106	166	151
Interlibrary Loan	355	311	343	315	350	330
Computers	49	40	113	96	77	106
Gate (half)	519	360	427	624	552	665
TOTAL	1436	1232	1574	1596	1650	1734

New Mexico Center for the Book

The 2022 New Mexico Letters About Literature competition entry deadline was January 7, 2022. Judging was completed in March. The winners were announced in April. Please see <https://lettersaboutliterature.nmculture.org/> for the full details about the 2022 contest. The 2023 Letters About Literature competition entry deadline was December 30. We are currently in the process of judging the entries.

The 2022 National Book Festival took place in September. The theme was “Books Bring us Together”. The books representing New Mexico were *Shaped by Her Hands*: Potter Maria Martinez, written by Anna Harber Freeman and Barbara Gonzales, illustrated by Aphelandra, which was the “Great Reads from Great Places” selection; and *The Five Wounds* by Kirstin Valdez Quade. Please see <https://bookfestival.nmculture.org/> for more information about the books, an author video presentation, and activities for youngsters. We have now begun work on the 2023 festival.

Career Online High School

The three rural bookmobiles and three public libraries (Albuquerque/Bernalillo County Library System, Belen Public Library, Santa Fe Public Library) which are participating in the program all have students enrolled in Career Online High School or recent graduates. There are currently seven active students enrolled in the program, two of whom are close to finishing. Albuquerque has had six graduates; Belen three; Santa Fe one; and the Bookmobile NE has had one graduate. A third call for additional library participants took place in the autumn of 2021. A lunch and learn presentation for libraries took place on September 2, 2021 and there was a lightning talk at the NMLA conference in October. Please see the New Mexico site for more information - <https://nm.careeronlinehs.org/>.

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TECHNICAL SERVICES BUREAU

Bradley Carrington, Bureau Chief

Bureau highlights FY23, Q2

- Training new cataloger, Sarah Edwards Obenauf, (she started on September 19th)
- Sarah and Joseph and Brad at NMLA!
 - half-day pre-conference workshop on Official RDA
 - SirsiDynix NM users' group
 - Tech Services SIG gossip session
 - more gossip at NMSL booth
- Brad served as a tester for the Official RDA Toolkit, helping PCC to ascertain is it ready for use
- Brad finished the RDA Lab series (24 weeks of training from ALA)
- configured options for full authority processing of our Symphony bibs, plus additional improvements to our bib records (e.g., removal of the GMDs).
 - Job ran in December: file completely replaced (386,694 records); now filled with all needed authority records for access points on our bibliographic records; an increase of 101,434 records over what was previously in the authority file! This was our first major update since 2014 for our authority file; then we also processed our bibs for RDA. Annual updates will be provided as part of our Symphony service.
- assisted Martha Liebert library with data extraction; profiling decisions
- visited Tech Services at Santa Fe Public; offered advice for cataloging and processing workflow
- helped upcoming intern (Spencer Naar) with his plans for TSB work; he will focus on metadata application profiles based on freely-available cataloging instructions.
[Summary of project.](#)
- assisted Spanish Colonial Art Society museum library with classifying its collection; making call number labels; made a [video!](#)
- with NMSL Admin discussed plans for Rural Services and the new large print collection

Statistics:

- new bibliographic records: 5750
- new item records: 5811
- new serial issues: 924
- new records contributed to WorldCat: 46
- WorldCat master records replaced: 168
- our symbol NMS added to records (copy cataloging): 3267
- Library of Congress NACO: 40
- Library of Congress BIBCO: 37

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- Library of Congress CONSER: 13
- Library of Congress SACO/EPC: 1
- OCLC duplicate record sets merged: 79
- Library of Congress CIP records: 26
- State documents distribution: 47

RURAL SERVICES & LSTA

Liana Morales, Grants Program Manager

Rural Services

Liana Morales

Bookmobiles

The bookmobile offices in Tucumcari and Los Lunas are currently operating with two full-time staff and in the process of hiring one new library tech for each office. Once hiring is complete, all three bookmobile offices will be fully staffed.

The acquisition of a new 29' foot MSV Series 4000 Bookmobile from Matthews Specialty Vehicles is underway, arranged through capital outlay funds and a grant from the Diesel Emissions Reduction Act. The legislative liaison for the state library coordinated with the New Mexico Environment Department to secure a 30% reimbursement on the cost of the vehicle on the condition that it will be replaced with a new vehicle that meets current federal emission standards. The New Mexico Clean Diesel Program aims to reduce emissions from diesel-fueled heavy-duty vehicles such as the bookmobiles.

From July 2023 through December 2022, 402 unique patrons on Hoopla have checked out a total of 2,149 digital materials including eBooks, audiobooks, movies, music, comics, and television shows. There were 36 new users registered during that time period. Other e-resources available on the bookmobiles include Overdrive and Libby. In 2023, the bookmobile staff will work to promote the service to patrons in person and online, as a way to significantly increase usage.

Books by Mail

Teresa Martinez, the Books by Mail Business Operations Specialist – Advanced has retired from the New Mexico State Library after a career spanning 30 years. The latest edition of the procedures manual is complete. The position posting was submitted in November with the title of Rural Outreach Specialist and candidates were selected for interview in December. Interviews took place in the first two weeks of January. A new candidate has been selected for the position. HR is in the process of creating an offer letter. Books by Mail patrons were notified of Teresa's retirement in the winter catalog and since then there has been an outpouring of appreciation through letters, emails, and phone messages to wish her well on her retirement. In the interim,

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new patron registrations have been temporarily postponed and assistance from staff members has been provided as needed to check in and shelve incoming books.

IMLS - LSTA and ARPA

Liana Morales is completing the LSTA 2021 final report. Due to the ARPA extension for June 30, the final report will be reviewed by the Grants to States Senior Program Officer in February 2023 but not certified until October 2023.

The New Mexico State Library will continue to support the goals of their Five-Year Plan for FY 2023-2027. In New Mexico, specific goals address the following:

1. Expanding services for learning and access to information and educational resources, in all types of libraries for individuals of all ages in order to support such individuals' needs for education, lifelong learning, workforce development, and digital literacy skills;
2. Establishing or enhancing interlibrary resource sharing electronically via ILLiad, document delivery services, and courier service to improve coordination among and between libraries in New Mexico for the purpose of improving the quality of and access to library information services;
3. Providing library services to visually impaired, rural, homebound, and underserved New Mexico residents.

Bookmobile Program Totals for July 2022 – December 2022:

Patrons – 2512

Reference - 730

Circulation – 4727

Interlibrary Loan – 23

Books by Mail Program Totals for July 2022 – November 2022:

Patrons – 343

Readers Advisory - 145

Circulation – 1603

Interlibrary Loan – 7

LIBRARY FOR THE BLIND AND PRINT DISABLED (LBPD)

John Mugford, Regional Librarian

CHANGES AND DEVELOPMENTS

LBPD in the first half of fiscal year 2023 (July 2022-December 2022) saw the reestablishment of mostly on-site staffing in October. A full-time position that became vacant in late June went through a reclassification process elevating its responsibilities and pay band. This reclassification process, begun in late August, was approved in early December with the position posting extending into early January. Interviews are planned for late January.

The National Library Service (NLS) added nearly 5,500 new audio book titles during these six months—an average of over 900 new titles per month. Of this amount, over 800 titles were added by regional library programs with another approximately 800 titles added from foreign language and other English sources obtained through the Marrakesh Treaty and Accessible Books Consortium. This latter grouping now totals about 4,000 titles in the general collection. In total, the NLS digital book collection now includes over 116,000 digital book titles along more than 23,000 braille digital titles. Also, nearly 21,000 digital magazine issues were available for download.

Circulation totaled 67,419 during the first half of FY23—an average of 11,237 per month. This total is about 11% lower than the first half of FY22. Much of this adjustment is attributable to two factors: (1.) a stabilizing in the growth of Digital-on-Demand (DoD) requests; and (2.) a decline in patron growth due to fewer referrals from agencies such as the New Mexico Commission for the Blind (CFB) and Veterans' Administration (VA). Additionally, refinement of patron profiles in coordination DoD selection has contributed to relatively balanced month-to-month circulation. Half of the months in this half-year reporting cycle saw circulation in a range of 10,800-11,000.

APPLICATIONS

Applications continue to be tracked extensively for source and length of processing time. The CFB continues to account for about 40% of all application referrals with the Veterans' Administration next at about 20%. Full application processing time continues to take about one week on average. The acceptance rate on application referrals remains about 90%. Berdina Nieto completed transition of application tracking from Google Sheets to Microsoft Planner. All recent applications have been saved in digital format.

In early September, the NLS deployed a new online referral system known as "Leads". Through December, LBPd received 37 referrals via this system; however, the conversion rate to application completion has proven relatively low at about eight percent. All completions have developed from personal inquires rather than referrals from others, such as family members.

Approximately ten per cent of inquiries have come family and friend referrals. The NLS continues to promote BARD use for new patrons using their personal electronic devices. BARD adoption remains relatively stable at about a 20% level of all active patrons. While the NLS has been optimistically projecting BARD activity growth, federal fiscal year 2022 saw a reported drop of five per cent in total downloads.

PRODUCTIVITY DURING ONGOING BUT DECREASING CORONAVIRUS LIMITATIONS

Book circulation and patron registration has stabilized as social distancing has diminished due to reduced COVID concerns; however, activity has not yet returned to pre-COVID levels. In the meanwhile, Reader Services' staff, led by Berdina Nieto's organization, has streamlined its

application processing methods through the adoption of digitizing applications and organizing follow-up actions using Microsoft Planner. Patron satisfaction remains high.

A major project has been the clearing of all materials from the carousel storage system. This system was installed prior to the State Library building's opening in the summer of 1998. At the time, its capacity was designed to allow for storage of about 300,000 audio book cassette containers. As the NLS has migrated its distribution model to digital cartridges and duplication-on-demand, such storage capacity is no longer needed. A contract agreement has been initiated through Modula, Inc., the manufacturer of the system, to have the system removed during the latter half of FY23. Some of the system was removed in January; however, technical considerations, such as building, interior door height, have delayed full removal until later in the spring. After removal, the space created will be dedicated to several purposes, including general storage.

Phone access has continued to operate with relative efficiency. LBPD was a leader among State Library sections in the implementation of use of the Avaya system in March 2022. This system is the planned standard for State of New Mexico use with the State Library expecting general implementation in early 2023.

OUTREACH AND VOLUNTEERISM

Two outreach style initiatives occurred during the fall of 2022. The first involved distribution of Scribe Mini duplication systems to select library locations. The Scribe Mini is available through Keystone Systems, Inc., the developer of the KLAS patron and catalog software system in use by LBPD since 1995. The Scribe Mini is a compact, four-port duplication unit that can be placed at remote locations for ready duplication access that is limited to registered patrons. Also, display of these units serves as program promotional tool. To date, five units have been deployed at public libraries in Los Alamos, Santa Fe, Rio Rancho, and Las Cruces as well as the Santa Fe Community College. Two units remain for deployment. Results, so far, have been modest but meaningful. About 150 titles have been duplicated at various sites in November and December. Sam Lundberg is primarily managing the Scribe Mini project.

Tim Donahue administered an email outreach initiative to 33 public libraries during the fall. A survey was disseminated by via bulk email and complimented by a New Mexico Library Association Conference "Lightening Talk". 19 libraries communicated interest and received a variety of promotional materials including a trifold brochure, applications, and NLS promotional flyers. A follow-up is planned for the spring of 2023.

Recording studio volunteer activity remained consistent with two new audio book reviews joining on an occasional basis to address production backlog. Both new and legacy (i.e., previous productions converted to digital) projects were uploaded to BARD at a rate of more than one per month. In December, the Friends of the New Mexico Library for the Blind met for their

quarterly meeting to discuss general planning and budgeting for 2023. It was decided to postpone renewal of a volunteer appreciation event until the fall of 2023 or early 2024.

BROADBAND

Richard Govea, Broadband Program Manager

January through March marks the busiest time of the E-rate cycle and is when applicants are soliciting bids or quotes for internet services and network upgrades. During this time libraries will be reviewing bids, selecting vendors, and submitting funding requests. We are working with 7 libraries on soliciting bids and will be assisting another ~15 libraries on refiling for recurring services that are based on multi-year contracts. As time permits, we may be adding additional libraries to the portfolio of projects that we already have started. March 28th marks the end of the E-rate application window and is the last day when applicants and submit funding request.

Strategic Plan 2020-2022 Final Report on Progress

Completed or now incorporated as part of regular workflows

Partially Completed/Continue working towards this goal

Partially Completed/No longer a priority

Goal 1: NMSL will lead coordination and collaboration around statewide historical, archival, and genealogy resources

1.1: By June 30, 2020, form Committee focused on Historical Resources and Research Information

All: Research Field Team is met regularly prior to pandemic restrictions. Staff continue to collaborate with partners statewide. Worked with Spanish Colonial to add their library to SALSA for improved findability.

1.2: By December 31, 2020, do an environmental scan of existing genealogy collections in libraries statewide. By December 31, 2021, organize meeting with libraries and organizations identified in scan to assess the needs of genealogy researchers, and establish cooperative partnerships for coordination or improvement of services.

PSB: Purchasing additional resources for NMSL collection in order to improve the comprehensiveness of the collection; implemented NM Reads Southwest eBook collection; working with UNM on a scan of the statewide NM newspaper holdings; NM libraries surveyed regarding genealogy resources; NM libraries surveyed regarding the needs of genealogy researchers, training and reference services.

TSB: will catalog genealogy and Southwest history resources

Dev: Due to the public health emergency and heavy Covid restrictions for state employees and public library staffs that were put into place in March 2020, this project did not go forward in Development.

1.3: By December 31, 2020, include the Indigenous Digital Archives in El Portal and by December 31, 2021 will provide regular workshops on its use

Admin: IDA database has been down for many months as the software is revamped. We will reassess this project in the coming months when it returns.

TSB: if needed, will provide webinars regarding metadata best practices for adding content to the resource

1.4: By December 31, 2021, facilitate collaborative meetings with other DCA Divisions on coordinating digital collection, exploring options and making recommendations on digital preservation and accessibility

PSB: NM newspaper preservation project in collaboration with UNM Libraries; met with Tourism Department regarding digitization of NM Magazine and inclusion in state documents digital collections

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TSB: helped NMMH with metadata for its collections in New Mexico Digital Collections
<<https://econtent.unm.edu/digital/collection/nmhmdiaries>>

Admin: Others in our department have taken leadership on this subject.

1.5: By December 31, 2021, hold annual workshops for high school history teachers on using state library resources for research projects

PSB: Southwest Librarian and bureau chief judging NM History Day projects to develop an understanding of student research needs; in collaboration with NM Humanities Council preparing for post Covid autumn History Day research day at the State Library; created History Day primary source research libguide

1.6: By December 31, 2022, facilitate regional archives, historical collections, and genealogy workshops for public and tribal libraries:

PSB: Oral History Project and HistoryHub – Southwest Librarian participating.

Dev: Development helped promote regional workshops such as those held at the IPPC. However, few face to face workshops of any sort were held during this period due to the public health emergency and its aftermath.

Admin: Research skills is available through the DCA Invite an Educator page as an on-demand virtual training.

Goal 2: NMSL will improve Digital Services to Rural Areas

2.1: By June 30, 2020, an Outreach and Marketing Committee will meet regularly

Admin: Biweekly meetings with DCA's expanded marketing team have largely taken the place of our internal marketing meetings. We will continue to meet to improve our marketing and outreach with their help.

2.2: By December 31, 2020, we will have a new user-friendly and accessible website to improve access to state library resources and services

Admin: New website completed.

TSB: Joseph is on the committee; he became one of the webmasters

Dev: Dale & Cassandra participated in research, discussions, and meetings regarding a new website during this period.

LBPD: LBPD was a participant and beneficiary of State Library web site updates that went into effect in October 2022.

Rural: Bookmobile map is now interactive

PSB: El Portal redesign completed January 2020; NM Reads, NM Digital Collections launched July 2020

2.3: By June 30, 2021, every Bookmobile stop will have a dedicated liaison

Rural: Some stops have liaisons but there is still a need to have a point of contact with every stop to help us with outreach and timely notifications. It was difficult to pursue this with covid restrictions and short staffing.

2.4: By December 31, 2021, rural patrons will have access to ebooks and downloadable audiobooks

Admin: Our eservices have been greatly expanded, including Palace Press, NY Times, Overdrive, and Hoopla.

TSB: consulted with Rural Services and PSB; consulted with the ILS engineers and the content providers

PSB: Implemented NM Reads eBook service for all NMexicans; worked with vendors to implement Rural Services ebook platforms

2.5: By December 31, 2021, develop and implement a plan for delivering customized genealogy, historical, and state agency service information to rural and print-disabled New Mexicans

Rural: Implemented Overdrive and Hoopla for rural patrons.

LBDP: LBDP patrons have been kept informed via quarterly newsletters of online research options available via the State Library website.

PSB: Developing webpage to connect people to pop culture government information; NM voter information libguide, Census 2020, Access to Justice, Jobs/Unemployment and COVID19 libguides posted on NMSL website; continue to provide reference and ILL services which deliver customized information to rural patrons; assist Rural Services staff with ebook collection development.

2.6: By December 31, 2022, 90% of NM rural libraries will provide access to high speed broadband, via the Broadband for Libraries project

Broadband for Libraries:

- Assisted over 40 libraries with E-rate applications and/or matching funds.
- Increased library E-rate participation by over 90%
- Over half of the tribal and public libraries apply for E-rate funding year after year
- Improved library internal network infrastructure
- Improved broadband access to 28 libraries while decreasing the monthly cost
- Average \$3.32/Mbps
- ~80% of libraries connected to 100 Mbps or greater
- Over 75% of libraries are connected to fiber-optic based internet
- Invested ~\$268k and leveraged ~\$1.5M in E-rate funds (Cat1 and Cat2)

Goal 3: NMSL will be a trusted resource for Public Libraries in professional development training focusing on improved self-determination, community knowledge gathering, and regional peer networking

3.1: By June 30, 2020, develop a Professional Development Committee to determine needs and develop live and recorded online trainings

All: Public Librarians field team is now meeting twice monthly. In 2020, the state library began purchasing Infopeople online course registrations for public library staff. Then in early 2022, the state library added Niche Academy to make their library of library training modules

available to NM public library staff. We are in the process of purchasing statewide homeless training resources and working with NMLA on disaster preparedness training. This remains a growth area.

3.2: By December 31, 2020, provide monthly webinars designed for public libraries

Dev: Through November 2020, Development has been holding daily drop-in discussions for public library staff. From December 2020 to present, Development has been holding 3 times weekly drop-in discussions. Informational webinars have been substituted during the drop-ins on a roughly monthly basis. Topics covered include: COVID responses, Implementing curbside service, Governor's guidelines as they relate to libraries, creating reopening plans, Career Online High School, Learning Library Express Complete, NMSL Library for the Blind and Print Disabled services, NMSL ILL services, Access to Justice for Libraries, GO Bonds and the Legislature, etc.

TSB: multiple presentations and clinics at all NMLA annual conferences; weekly Zoom drop-in sessions; WebEx presentations; new consulting email <SL.Cataloging@state.nm.us>

PSB: Gale, Newsbank, Brainfuse overview webinars presented spring 2020; Foundation Information Network webinar presented autumn 2020, Access to Justice webinars presented autumn 2020 through 2021, Learning Express Library and COHS webinars presented 2021, and monthly Gale library training webinars continue. COHS launched 2021.

3.3: By December 31, 2021, host regional in-person workshops statewide to teach core librarian skills, community engagement and community resource activation, partnership development, and peer networking

Dev: Due to Covid restrictions on state employees and public library staff, in-person workshops were not implemented. We did, however, host online meetings and webinars on a variety of topics of interest to public libraries during the period.

3.4: By June 30, 2022, provide a statewide ILS option with cataloging support

TSB: Statewide Price Agreement authorized on August 27, 2021; awarded to SirsiDynix; any local or public body in NM can use this agreement to purchase or renew SirsiDynix products (Martha Liebert Public Library is the first public library to join our database. Las Cruces and Albuquerque used our contract to procure SirsiDynix systems to replace their existing systems.

Admin: In process of upward reclassing a TSB position to take on additional statewide catalog duties.

3.5: By December 31, 2022, develop partnerships with other statewide library organizations to coordinate and co-brand NM library/librarian Continuing Education opportunities

Admin: Now working with NMLA on educational opportunities, and leading annual conference program planning; Working closely with sister Divisions in DCA on DCA Educates resources.

Dev: Due to Covid restrictions, no new statewide partnerships for Continuing Education opportunities were developed during the period. During the latter part of the period, however,

Development worked on a portion of a USDA grant for the state library that will provide early literacy workshops for youth services librarians over a 3 year period in the near future.

PSB: DCA Educators Committee working on collaborative programming, Southwest Librarian participating. Statewide depository library meetings held each year to discuss collaborative efforts such statewide collection development.

Goal 4: NMSL will improve awareness of and access to the Library for the Blind and Print Disabled resources

4.1: By December 31, 2020, workshops, webinars, and marketing materials will reach all public libraries to improve awareness of LBPD resources

LBDP: LBPD has communicated with public libraries statewide as to their interest in cooperating with the promotion of program services.

Dev: In August of 2020, Development hosted a daily drop in for LBPD staff to present the range of services. The webinar was recorded and links were posted to NMSL listservs. In addition, LBPD staff have been attending the daily online meetings and answering questions from public library staff on a regular basis.

4.2: By June 30, 2021, LBPD will facilitate book discussions for adults and a Summer Reading Program for youth

LBDP: An LBPD virtual book discussion event was presented in mid-November 2021

4.3: By December 31, 2021, LBPD kits will be delivered through Development Bureau site visits and bookmobiles

LBDP: Due to limited onsite visits by the Development Bureau, LBPD decided to survey public libraries statewide as to their interest in cooperating with promotion of the program. Informational kits were distributed to libraries expressing interest with cooperation.

Rural: Travel restrictions and short staffing made this difficult

Dev: Due to Covid restrictions Development Bureau site visits were suspended.

4.4: By December 31, 2021, LBPD will establish communication with other state agencies serving a common audience

LBDP: Plans were in place to liaison with a representative of the Public Education Department in early November 2021; however, little cooperative interaction has been realized.

PSB: State Documents staff will support and assist LBPD by providing list of state agency contacts.

4.5: By June 2022, LBPD will provide customized local content, such as New Mexico culture podcasts and Poet Laureate readings, to LBPD patrons

Admin: Reclassed a technician position to focus on maximizing potential from new technologies. Supported DCA podcast, Encounter Culture.

LBDP: Plans were delayed due to COVID factors; however, LBDP podcast participation was scheduled in January 2023 along with the beginning of a book narration by the Poet Laureate.

4.6: By December 31, 2022, LBDP will raise awareness of LBDP patron needs and contributable skills in their local community

Dev: On a number of occasions LBDP personnel and services were showcased in the New Mexico Librarians' Lounge sessions. In addition, LBDP personnel (most often Sam Lundberg) regularly attended the general Librarians' Lounge sessions and highlighted various LBDP services in the discussions.

OPS LBDP: Program services continue to be promoted via mailings to Public Libraries, quarterly newsletters, and cooperation with the National Library Service.

OPS Rural:

Goal 5: NMSL will increase access to cultural events, and awareness of NM History through partnerships with bookmobile communities, libraries, other state agencies, history-focused non-profits and national library organizations.

5.1: By June 30, 2020, NMSL will create a Culture Committee to partner with other Divisions in DCA and the Department of Tourism, to identify and plan for celebrating and/or interpreting upcoming historical milestones, including the celebration of the 200th anniversary (in 2021) of the Santa Fe Trail focusing on northeast NM libraries and their communities

PSB: 19th Amendment display and program 2/20; participating in NARA national History Hub project; created several historical libguides including Santa Fe Trail; researching 1976 NM celebrations, planning for semiquincentennial celebration.

Admin: Santa Fe Trail anniversary book of poetry published; leading Women's History travelling exhibits plans

5.2: By December 31, 2021, the New Mexico Poet Laureate will visit rural communities in every county

Admin: new Poet Laureate has been named, and gave reading at Senate 1/17/23. Zoom has allowed a wide reach from poet laureate's activities.

5.3: By June 2022, Bookmobiles will provide customized information to connect rural communities to services that will help them tell their own stories

Admin: We are coordinated with DFA to provide Census info through bookmobiles.

PSB: Developing webpage to connect people to pop culture government information; several historical libguides posted on NMSL website

Rural: This is still a growth area we hope to pursue with full staffing.

5.4: By December 31, 2022, the Technical Services Bureau will play an important national role in the development of culturally appropriate library subject headings and name authorities

TSB: For example, term Genízaros established as Library of Congress Subject heading <<https://lccn.loc.gov/sh2020006710>>; Galisteo Creek (N.M.) <<https://lccn.loc.gov/sh2021006950>>. Many name authority records created for NM authors and agencies. Joined PCC Wikidata pilot project <https://www.wikidata.org/wiki/Wikidata:WikiProject_PCC_Wikidata_Pilot/New_Mexico_State_Library_Projects>; TSB added metadata about NM government agencies, short stories, poems, paintings <<https://www.wikidata.org/wiki/Special:WhatLinksHere/Q102024112>>. TSB also prepares Library of Congress Cataloging in Publication metadata for upcoming releases published by the University of New Mexico, Sunstone Press, and other New Mexico publishers; as well as for upcoming books published outside the state but about New Mexico.

5.5: By December 31, 2022, NMSL will develop a courier service to libraries across NM

Admin: Received an initial quote, target start date is now October 1, 2023. Meanwhile, cargo van purchased for delivery of large items.

Dev: Due to Covid and restrictions on state employees and public library staffs, this project was put on hold.

Goal 6: NMSL will coordinate statewide support for programs that celebrate books, poetry, writers, and literacy.

6.1: By December 31, 2020, NMSL will establish a committee to explore a distributed, statewide, multi-organization partnership for the NM Center for the Book.

PSB: created virtual National Book Festival site for New Mexico which includes literary heritage map; attend and participate in Library of Congress affiliate meetings and projects; submitted proposal to Library of Congress to establish NMSL as the official affiliate Center for the Book for NM; created NM Center for the Book webpage on NMSL site.

6.2: By December 31, 2020, a space within the Carruthers State Library building will be designed and implemented for Poet Laureate program and the Poetry Center, which will collect published and unpublished writings of New Mexicans, and encourage creative expression

Admin: Poetry Center now established and open M,W,F afternoons.

TSB: will catalog the Poetry Center resources

PSB: Providing expertise and assistance/guidance to Tim regarding facilities planning, collection development, book ordering and purchasing. Created NM Poets libguide.

6.3: By December 31, 2021, NMSL will implement at least one statewide writing program for students

PSB: NM Letters About Literature contest established FY 21; created site for NM contest information, rules, submissions; coordinate annual statewide competition.

Admin: Poetry writing competition now being led by NMArts

6.4: By December 31, 2022, NMSL will develop partnerships to provide robust adult literacy services through local public libraries

Admin: Received a grant from USDA to provide three years of one on one Adult Literacy remotely. This program will begin later in 2023.

Dev: This portion of the strategic plan was not pursued due to Covid restrictions on public library staff and on state employees.